

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. Cell phone company are selling you minutes then confiscating what you paid for when the month ends and you haven't used them. You may purchase a phone that costs 40 dollars a month, and each month you pay 40 or more even if you don't all the minutes month to month, but GO OVER your minutes and WHAM yer p[aying 100 or more! Thats robbery. Do something about it like you care. Stop allowing corporations to prey on the people. Cell phone companies, banks, credit agencies, big oil industry, all making a killing, literally, and the federal government does nothing to protect the people because its part of the profit machine. The people know. Why don't you come clean and start serving the community instead of yourselves.

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
Jennifer Medina